

## Best Practice Exchange Rotterdam 2009

‘Raising the Bar’ for the international student experience

### Programme

10.00	Welcome with coffee and tea
10.15-10.30	Welcome to the Best Practice event 2009 Nannette Ripmeester, i-graduate Dutch Office
10.30-11.15	How to increase your <i>response rate</i> ? Jenni Parsons, i-graduate Client relations, UK office
11.15-12.00	When students like their lunch - What works in <i>catering</i> <i>Expert advice</i>
12.00	Lunch Break
13.30-14.15	The <i>Formal Welcome</i> as a success factor Rijksuniversiteit Groningen
14.15-15.00	Paying the bill - How to help students with setting up a <i>bank account</i> TU Eindhoven
15.00-15.45	International Students as global citizens – how to ensure different cultural backgrounds add to the international study environment Erasmus Universiteit
15.45-16.30	How can ISB results influence the <i>marketing</i> department? Wageningen Universiteit
16.30	Drinks

Date: 20<sup>th</sup> March 2009  
Time: 10.00 - 17.00  
Location: Mathenesserlaan 255, Rotterdam, +31.10.477.6816